January 2017

INR TESTING SERVICE CHANGE

Dear Patient,

Diagnostic Services Manitoba is a partner in your health care. We provide the laboratory tests that your health care provider requires to make diagnoses and to monitor various conditions and illnesses, including how medication is working. It is very important that we provide high quality patient care while also looking for ways to create a sustainable quality service for the future. To ensure we can do both, we sometimes make changes to services so that timely, reliable results are always available and the most urgent of patient situations can be handled safely and quickly.

We understand that your doctor requires INR results at your doctor's appointment. To ensure that we can provide accurate results when you see your doctor, most DSM sites now require you to visit us **a minimum of one day in advance** of your doctor's appointment and **no more than two days before**. Your blood will be collected and sent for testing. Results will be available when you see your doctor. Alternatively, you may choose to visit one of our sites that can provide same-day INR results for your doctor—see box on the right.

Please speak to a DSM employee about our hours of operation so you can determine the best time to come in for your collection. You can also check the hours for DSM sites at dsmanitoba.ca. We thank you for your understanding and apologize for any inconvenience the service change may cause you. Bethesda Hospital in Steinbach Boundary Trails in Winkler/Morden Dauphin Regional Health Centre Tri-Lake Health Centre in Killarney Neepawa Health Centre Portage District General Hospital Selkirk & District General Hospital Swan River Valley Health Centre Virden Health Centre Westman Laboratory in Brandon Winnipeg Hospitals

Sincerely,

Diagnostic Services Manitoba

