


Document History:

Title: Proficiency Testing (PT) for Point-of-Care Testing (POCT) Programs **Site(s):** All sites performing POCT

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Details of Recent Revision

Initial release

1.0 Purpose

- 1.1 To describe the process to select, perform and monitor external proficiency testing when part of a Point of Care Testing Program

2.0 Definitions

- 2.1 CAP – The College of American Pathologists
- 2.2 CLSI – Clinical and Laboratory Standards Institute
- 2.3 PT – Proficiency Testing
- 2.4 Vendor – the company or organization providing the PT program

3.0 Policy

- 3.1 All areas performing POCT must ensure that there is a proficiency testing program in place for each test/analyte that is being performed by POCT
- 3.2 Shared Health Provincial Discipline teams will provide assistance with the selection of the specific PT programs and analytes to be incorporated into the operations of the POCT program
- 3.3 Unless otherwise agreed to by formal service agreement with Shared Health, the provider of the POCT service is responsible for:
 - 3.3.1 Subscription to appropriate PT program
 - 3.3.1.1 Ensure subscription is renewed as required or additional subscriptions are added if necessary if test menu changes
 - 3.3.2 Receiving PT shipments and checking packaging conditions
 - 3.3.3 Assigning PT tests as appropriate and centrally tracking PT shipments
 - 3.3.4 Testing PT samples as outlined by vendor
 - 3.3.5 Reporting PT results to vendor
 - 3.3.6 Reviewing vendor evaluation reports and investigating non-conformances
- 3.4 All staff performing patient testing must have the opportunity to run PT samples; a tracking log may be used to document the assignment of staff that have run PT samples
- 3.5 A staff member from the POCT program should be designated as responsible to:
 - 3.5.1 Track all PT shipments
 - 3.5.2 Monitor important dates such as:
 - 3.5.2.1 Receiving date
 - 3.5.2.2 Result deadline
 - 3.5.2.3 Date results submitted
 - 3.5.2.4 Date evaluation received
 - 3.5.2.5 Non-conformance report submission and approved non-conformance report receiving date (in the event of unsuccessful results)
 - 3.5.3 Submit PT results to vendor
 - 3.5.4 Review vendor evaluation reports

4.0 Receiving PT Shipment

- 4.1 Upon receipt of PT shipment unpack the samples and carefully inspect the shipment to ensure all the samples are in good condition; contact the vendor immediately if there are damaged samples
- 4.2 Record the information of the vendor, program, date received and result due date on PT Master Tracking Log
- 4.3 Initiate PT Worksheet (one for each PT challenge received)
- 4.4 PT samples should be treated as patient samples and tested on “first in first out” basis; PT samples must be tested within 3 working days after receipt unless otherwise specified by vendor
 - 4.4.1 If samples cannot be tested on date of receipt, store the samples as per vendor instructions

5.0 Testing PT Samples

- 5.1 Refer to approved procedures (SOP) for specified tests or vendor instructions
- 5.2 Prepare PT samples according to vendor instructions and approved procedures
- 5.3 Assign specimen ID number to each sample
- 5.4 Test PT samples in the same manner as patient samples unless otherwise directed by vendor instructions

- 5.5 Do not discard of the PT samples until you have received your results

6.0 Reporting and Submitting PT Results

- 6.1 Print results from analyzer (if available)
- 6.2 Review vendor data submission form to determine the reporting units for the PT results as this may be different than those for routine testing.
 - 6.2.1 When available, on-line result submission should be used to ensure accurate result submission
- 6.3 Transcribe results to the data submission form and preferably have a second person review them against the original printout. This second check is done to ensure the test values and reporting units are transcribed correctly
 - 6.3.1 Although PT is treated as routine testing, there may be some additional manipulations not applicable to routine testing. This includes on-line submission, calculation or conversion of reporting units, etc. To ensure accuracy, the second check is critical
- 6.4 Submit the results to the vendor as per instruction provided in the PT package
 - 6.4.1 On-line data submission should be checked by a second person, if possible, to ensure accuracy
 - 6.4.2 If a detected error cannot be changed, contact the vendor for assistance
- 6.5 Keep photocopies of the original analyzer printout, the data submission form and printout of online result submission as well as the PT Worksheet
 - 6.5.1 A “package” of all documentation related to each PT challenge should be kept on file
 - 6.5.2 When the vendor report is received it should be filed with the package

7.0 Review PT Evaluation Reports and Investigate Unacceptable Results

- 7.1 When evaluation reports are received from the vendor, the person designated as responsible for the POCT program will review, sign off and date the reports
 - 7.1.1 This must be done within one month of the reports becoming available
- 7.2 Check if there any non-conformances or ungraded exception codes

8.0 Record Keeping

- 8.1 File evaluation report, investigation report (if applicable) and documentation noted in 6.5
 - 8.1.1 Keep each PT challenge together as a complete package; during accreditation inspections any challenges with non-conformances will likely be reviewed by inspectors

9.0 Associated Documents

- 9.1 POCT Proficiency Testing Worksheet
- 9.2 POCT Proficiency Testing Tracking Log