SWIM – Access to Care

View and manage Waitlist



Quick Reference Guide

Learn how to effectively read, sort and edit a waitlist. The Provider's Office waitlist is your primary working area in SWIM ATC. From the wait list, you can delve into a patient's detail, send a patient to Pre-Surgical Screening, assign a surgical date to a patient, and much more.

View and Manage Waitlist	
1. Open List view	 On the navigation menu, click List Select View List from the dropdown list List Tasks View List Add Patient View History Print Booking Forms Repeat/Follow-up List Transfers Patient Search
2. Customize the Waitlist	 Temporarily change the way the waitlist is presented Use Patients per page to change the number of rows displayed on each page Patients 1- 25 of 30 Patients 1- 25 of 30 Patients per page: 25 ✓ For permanent changes to the way the list is presented, update your User Preferences. Sort /reorder list view Click a column heading to sort the list by those values in ascending order Click the column heading a second time to sort by those values in descending order
3. Access Hover Help	View additional information by hovering over certain areas in the list view Patient, 1000000108 QA Procedure (Left) Test Patient, Test Patier Home Phone: 123-456-7890 Day Phone: 098-765-4321 Adjusted Days on List View Additional information by hovering over certain areas in the list view Patient, Test Patier Home Phone: 123-456-7890 Day Phone: 098-765-4321 13 Adjusted Wait 1 Days: 0 Total: 13

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Waitlist Columns Defined		
Cancellations 🥒	Name Novari ID Procedure Target Days (Pri) Care Venue Anesth Available Next Surg Date Current List Days on Target PSS Status	
Clipboard	The clipboard allows you to select patients for whom actions can be carried out. For example, you could add multiple patients to the Clipboard and then transfer them to another provider.	
Cancellations	 This column displays the target status and the number of case cancellations (displayed in the centre of the colored circle). Clicking on the circle will display previous cancellations for a case. Target Staus: a colored circle: Green - within target Yellow - approaching the target Red - exceeding the target 	
Notes	 The Notes field can be turned on or off in User Preferences. This is an area where information can be added to the case without it being attached to the case when it gets sent to the Care Venue. Hovering over the note displays the message. Think of them as a yellow sticky note on a paper chart. 	
Attachments	 A paperclip indicates that a document has been attached to the case. Hover over the paperclip to see the number of attachments associated with a case. Click on the paperclip to manage the attachments. Based on surgical requirements, you will need to upload/scan all required documents to the case. NOTE: the History & Physical and Patient Questionnaire must be attached prior to submitting to the site for slating – this is enforced by the system. 	
Name	Displays the patient's name (Last Name, First Name). Hover over a patient's name to view their telephone number(s). Click on a patient name to view the Case Details .	

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Waitlist Columns Defined		
Novari ID	System defined unique identifier assigned to a patient/case.	
Procedure	Procedure name, body site, or laterality, and either the default procedure time or physician specific average time if applicable to your facility	
Target Days (Pri)	Displays the number of days to target. Target days are defined by the priority assigned to the patient's case.	
Care Venue	Displays (in short from) the Care Venue (hospital or clinic) where the surgery will be performed.	
Anesth	Not applicable This column will default to Y for all cases.	
Next Available	This column will display the next date a patient is available for surgery if a patient has been placed on a fixed hold.	
Current Surg Date	 The current surgical date that has been assigned to the patient. The calendar icon means the patient has not yet been scheduled 07/03/2020 - A date crossed out in red is when a surgery date has been cancelled A green checkmark means the case has been submitted to the OR booking office 	
Adjusted Days on List	This is a calculation of the length of time a patient has been on the wait list minus any time they have been unavailable.	
Adjusted Days to Target	The number of days the patient is away from their provincial target minus any days they have been unavailable.	
	Note: a negative number means the patient has waited beyond their provincial target.	
PSS Status	Indicates the patient's pre-surgical screening readiness. Red background – not viewed by PSS clerk Yellow background – viewed but not complete Green background – reviewed and completed (patient ready) 	
Unnamed	The bi-directional green arrow is used to transfer a patient to another provider.	
Intent of Surgery	Displays the intent of surgery for oncology cases. This column can be turned off or on in your User Preferences .	