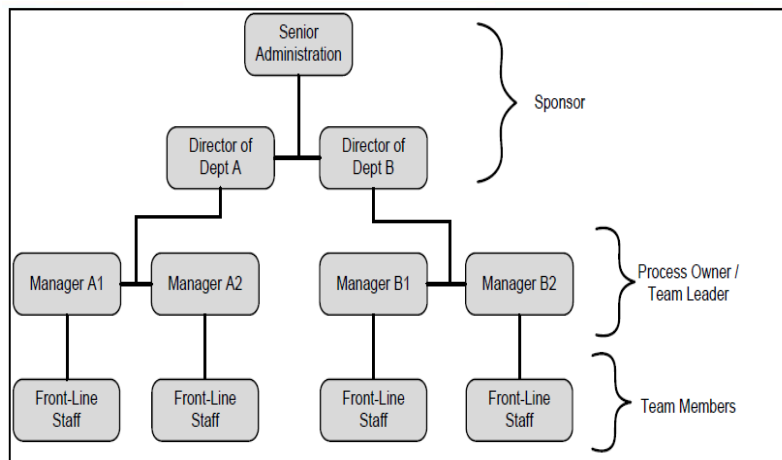


# TEAM ROLES – THE SPONSOR



The Sponsor is defined as the person within the area of focus that has the authority to identify and remove barriers to team progress thus allowing the team the freedom to focus on the problem.

To choose a sponsor follow your way up the organizational chart to the person that has the authority to remove roadblocks in the department that you are working in.



If the project happens to span across multiple departments, keep working your way up the organizational chart until you find the person who can remove the roadblocks across those multiple departments.

## The Sponsor is:

- Accountable to senior leadership for the success of the project
- Responsible for ensuring the resources that are available for project work.
- Familiar with the DMAIC cycle.
  - Sponsors must refrain from intruding and offering solutions to the problem but rather empower staff to come up with solutions.
- Responsible for ensuring the operation level projects are aligned with the strategic level business objectives.
- Responsible for ensuring the project is progressing at a rate where it can be completed within a 120-day cycle.
- Knowledgeable of the metrics that drive performance.
  - Metrics are chosen not only meet the projects criteria but the overall strategic plan.
  - The 'Control' phase of the DMAIC cycle is the cornerstone of any Lean Six sigma project and proper metrics ensure control is maintained.
  - The Sponsor will be aware of the metrics chosen and support the on-going measurement to maintain improvements.
- Responsible for communication the progress and outcomes of the project to Senior Leadership Team.