## SWIM – eRequest

## **Modify List View Columns**



### Quick Reference Guide

Changes to the Waitlist Display applies to all Dashboard Lists (Notifications & To Do Lists) as well as the complete Surgical Consultation Waitlist (Menu: eRequests  $\rightarrow$  Surgical)

Change the Display (	Change the Display Columns on your View				
Any changes made to the display are automatically saved to your user account and will be applied to any list you open					
Add new columns to the display screen	<ul> <li>Click the ellipsis icon on any column         <ul> <li>Priority : Reason for : Appt. Date :</li> <li>Select Columns and select the checkbox for all columns you wish to include in your display             <ul></ul></li></ul></li></ul>				
Change column order	<ul> <li>Left-click and hold the mouse on the column name</li> <li>Move the column to another location</li> <li>Release the mouse</li> <li>Priority : Reason O Appt. Date ppt. Date :</li> </ul>				
Modify column length	Click and hold on the line between columns to change the width of the column to the left ← II →				
Sort column order	<ul> <li>Click the ellipsis of the column you want to sort by and select Sort Ascending or Sort Descending              f Sort Ascending             Alternatively, clicking once on the column will             automatically Sort Ascending. When clicked on             again, will automatically Sort Descending      </li> </ul>				

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#### **Quick Reference Guide**

### **Understanding Display Columns**

Waitlist Display Column <i>Functions</i>	•	Changes made to the column display are permanent until changed by the user and will apply to any type of waitlist displayed
	•	Display columns can be hidden or displayed
	•	Display columns can be re-ordered
	•	Column names/data display space can be narrowed or widened
	•	Data within the columns can be sorted in ascending or descending order
	•	Only the <b>Name</b> column displays a hyperlink that when clicked will open the patient record

(6 Days)

⋮ Request Date : Name ↑ : Priority : Reason for ... : Appt. Date

Ortho - KNEE

Ortho - KNEE

Ortho - HIP

23/01/2024 9:00:00 AM Deehdeeh, Dodos

22/01/2024 12:00:00 Dieffenbachia, Floore Urgent

01/12/2023 12:00:00 Green, Parakeet Elective

#### Recommended Display columns and sort order:

Clinic

Clinic

Clinic

Curre... Status

Bohm, Eric - Awaiting Scheduling

Bohm, Eric - Awaiting Scheduling

Bohm, Eric - Awaiting Acceptance

- **Current Location** ٠
- Status •
- Request Date
- Name sorted ascending
- Priority •
- Reason for Referral •
- Appt. Date •
- Contact Attempt Count ٠
- Action Date •

#### The most useful column names have been bolded

Column Name	Definition
Action Date	The last time a user progressed the case from one state to another This would not reflect the last time a case may have been edited; only the last time an action button was selected by a user
Appt. Date	Appointment Date and Time This will be blank if no appointment has been logged
Contact Attempt Count	Total number of unsuccessful Patient Contact Attempts
Current Location	Assigned Surgeon Office
Current Service Type	Displays the Service/Section selected when the record was created
Last Appt. Contact	Most recent Date/Time of an unsuccessful Patient Contact Attempt from the Patient Contact Attempts accordion
Last Appt. Contact Type	Most recent Contact Outcome of a Patient Contact Attempt
Locked By	N/A; for Administrators use only
Name	Patient Name displayed as Last, First name Click on the patient name hyperlink to open the eRequest record

: C... : Action D... :

0

0

0

08/03/2024

7:25:08 AM

13/02/2024

11:21:28 AM

06/02/2024 7:14:52 AM

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### Quick Reference Guide

Receiving Dereen	Nome of the Surgeon equipped to an eDequest that was generated by
Receiving Person	Central Intake, Hip & Knee
Priority	Priority assigned to the eRequest from the Triage Accordion
Reason for Referral	Displays the reason for the referral that was selected in the <b>Referral</b> Accordion drop-down field
Ref#	A unique system generated number associated to the record
	Include this column in the display when printing a filtered list that does not have patient name included in the output
Request Date	Date / time the referral was requested and the calculated total days waiting
Requesting Practitioner	Name of the Program/Surgeon Office that generated the record. If a Surgeon has direct referrals and receives referrals from Central Intake Hip & Knee this column will be able to differentiate cases
Requisition Type	Displays the Service/Section
Routed Date	Date the case was assigned to an Orthopedic Surgeon by Central Intake Hip & Knee
	Displays the status of the record
Status	Status values will appear shaded in blue on the list display.
	If there are unread messages on the eRequest, a red envelope will appear before the status
	Awaiting Acceptance     Awaiting Scheduling     Awaiting Visit
	Outcome Required     Awaiting Transfer to Wait List
	Awaiting Routing*     Returned to Central Intake*
	*Only applicable to Central Intake Hip & Knee
Unread Messages	Envelope icon is displayed if there are unread messages
	Unread Message alerts are also displayed on the <b>Status</b> column and the <b>Notification List</b> automatically filters records with unread messages

Manitoba (Last Appt Contact & Last Appt Contact Type). If you see a duplication, include both versions on the list and remove the one that does not have any data. To see if there is any data in a column, sort the column in descending order