

# **Manage Applicants Using the Talent Pipeline**

## **Overview**

The SuccessFactors Talent Pipeline is used for managing job applicants throughout the recruiting process. It is made up of a number of status segments that represent steps in the process. As applications are received for a job posting, they are collected in the New Applicant Review segment. The Org Chief (and any delegates) can screen new applicants from the New Applicant Review segment in real-time.

After applicants are screened, they can be moved into the other segments of the Talent Pipeline. For example, potential candidates can be moved from the New Applicant Review Segment into the Short List segment. Other applicants who are not being considered can be moved into the Do Not Proceed segment.

**Note**: Applicants who provide an answer to a screening question on the job application that results in automatic disqualification from the competition (e.g. does not possess required registration/licensure), are automatically moved into the *Automatic Disqualified* segment. These applicants can be reviewed and moved into other segments of the Talent Pipeline so that they can be included in the competition. For example, if the applicant made an error when answering the question.

For a full list of Talent Pipeline segments, and how they can be used, refer to the Talent Pipeline Overview.

**Note:** The majority of Talent Pipeline status segments are optional and can be used to help track and manage applicants throughout the recruiting process. The Offer segment is the only status segment that is required to be used to complete the hiring process. The procedure for moving a candidate to the Offer segment and completing an offer approval can be found separately in the <u>Complete an Offer Approval</u> document.

# **Procedure**

1. Click the **Home** menu and select **Recruiting** from the drop-down.

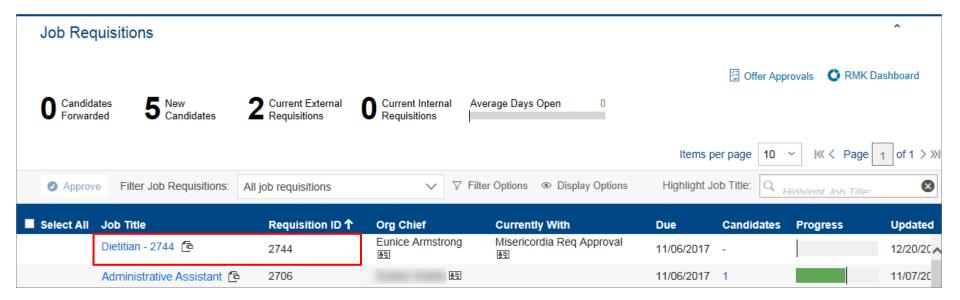




The *Requisitions* screen appears.

# 2. Click the applicable job requisition link in the Job Title column.

**Note:** The corresponding requisition ID appears next to the job title in the *Requisition ID* column. The requisition ID is unique to the individual requisition and is useful to reference when you have more than one job requisition with the same job title.



The *Requisition* screen appears and displays the details for the job requisition.

### 3. Click Candidates.

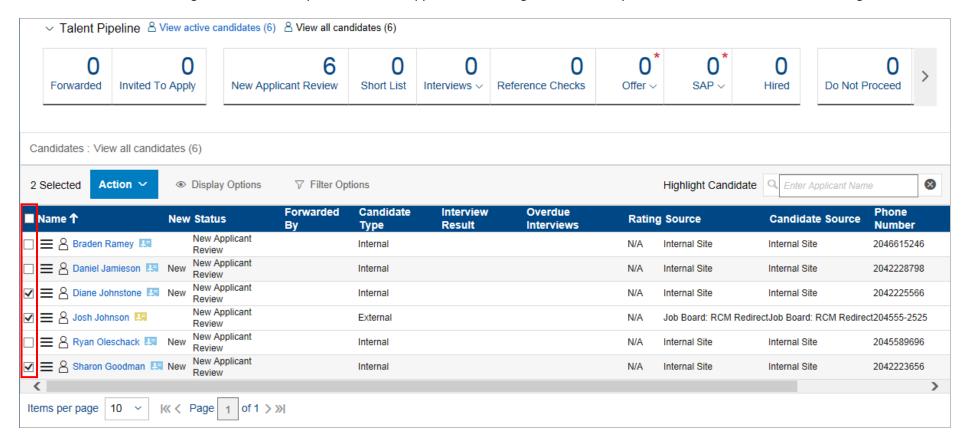
**Note:** The number that appears in brackets beside "Candidates" represents the number of applicants for the position.



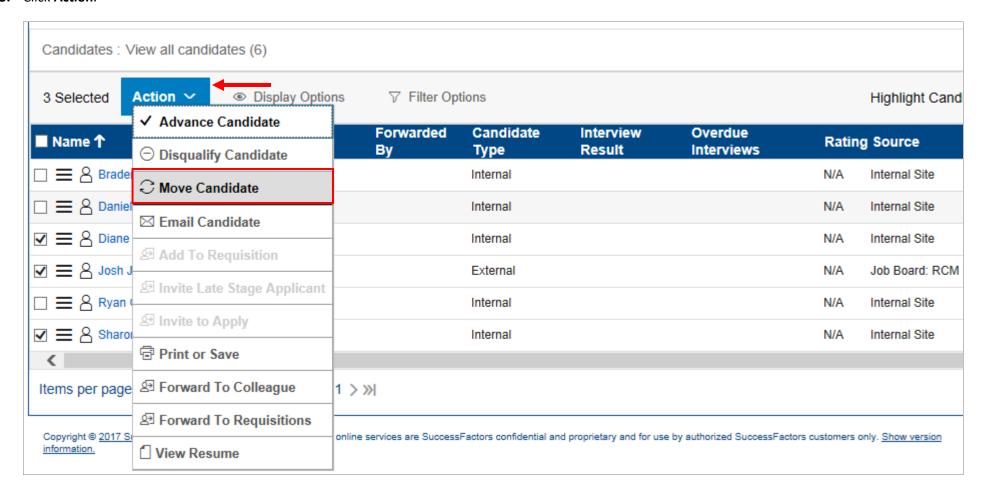
From within the Talent Pipeline screen for a job requisition,

4. Click the checkbox to the left of the applicant or applicants you wish to move to another segment of the Talent Pipeline.

**Note:** You can select multiple applicants within the same segment of the Talent Pipeline and move them into a new segment, provided they are all being moved into the same new segment. In the example below, three applicants are being selected so they can all be moved into the *Short List* segment.



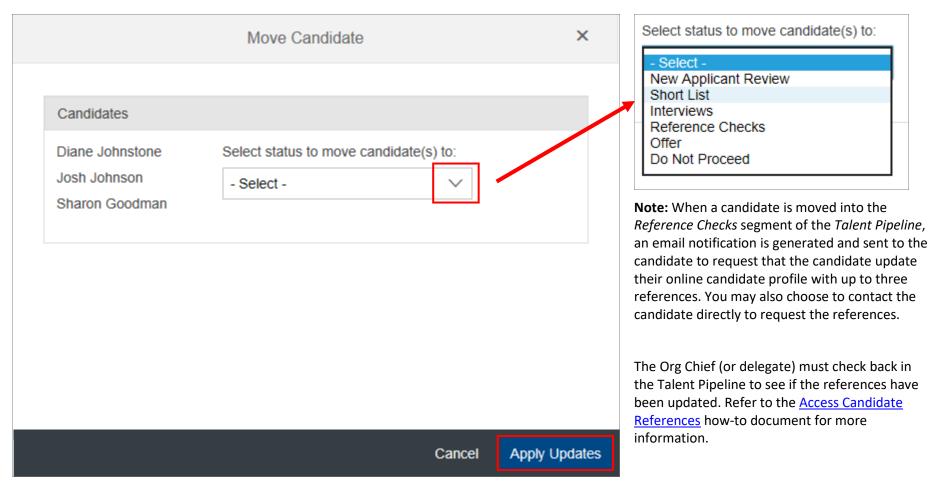
### 5. Click Action.





The Move Candidate pop-up window opens and displays the selected candidates on the left side of the screen.

- 6. Click in the Select status to move candidate(s) to menu and select the applicable Talent Pipeline segment from the drop-down.
- 7. Click Apply Updates.

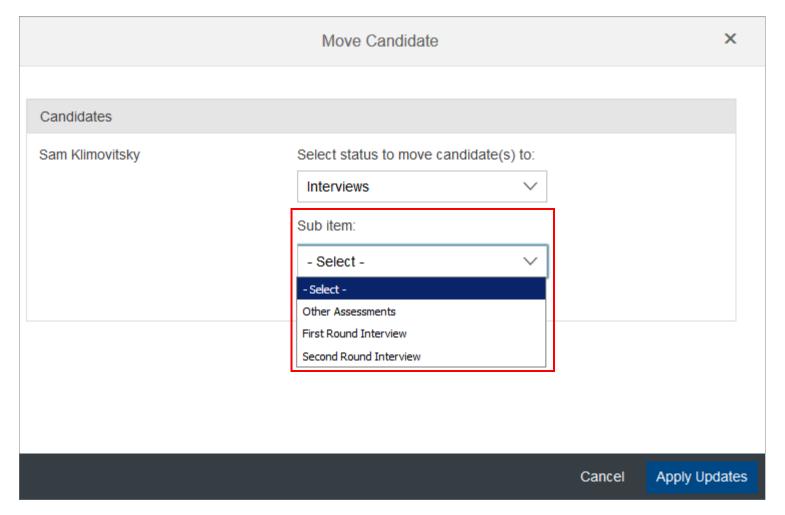


**Note:** After a job posting expires, HR Shared Services will use SuccessFactors to <u>run a seniority report</u> if internal candidates have applied for the position, and seniority is a factor in awarding a position based on the language in the collective agreement. The report is emailed to the Org Chief and a copy is attached to the applicable job requisition in SuccessFactors for reference.



Note: The Interviews segment contains three sub-folders: Other Assessments, First Round Interview, and Second Round Interview.

If you are moving applicants into the *Interviews* segment, after you select *Interviews* from the *Select status to move candidate(s) to* drop-down, you will be prompted to select the applicable sub-folder from a second (Sub item) menu that appears.

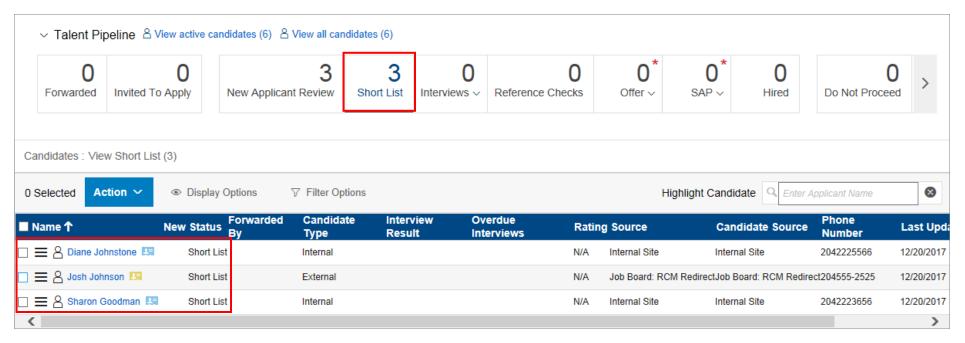


**Note:** The Offer segment also contains additional sub-folders. The procedure for moving a candidate to the Offer segment and completing an offer approval can be found separately in the <u>Complete an Offer Approval</u> document.



After moving the candidate(s), the Talent Pipeline screen appears and displays the names of the candidates in their new status.

**Note:** In the example below, three of six candidates have been moved from the New Applicant Review segment into the Short List segment. New Applicant Review and Short List each display '3' in their respective segments of the pipeline.



8. Repeat the steps to move candidates between the Talent Pipeline status segments as required until you are finished.

# **Next Steps**

The next steps depend on which segment(s) the candidate(s) have been moved into. For example, some of the candidates that have been shortlisted may need to be moved into one of the sub-folders within the Interviews segment, or from the Interviews segment into the Reference Checks segment. Remember that when a candidate is moved into the Reference Checks segment, an email notification is generated and sent to the candidate to request that the candidate update their online candidate profile with references. However, you may also choose to contact the candidate directly to request the references. For more information, refer to the following:

- <u>Talent Pipeline Overview</u>
- Screen New Applicants
- Access Candidate References
- Complete an Offer Approval