

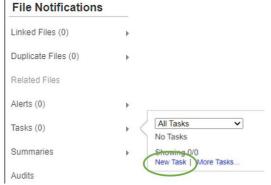
# Task Management in RL

### **QUICK REFERENCE GUIDE**

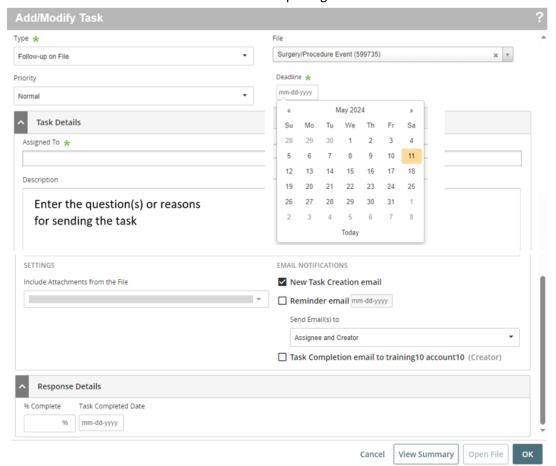
Tasks are an assignment that you can send to a person(s) who has a RL file manager account. You can also receive tasks from others. When a task is assigned, it gives them temporary access to the file.

#### Assigning a task:

- 1. Open up the file that you want the task created from
- 2. Click Tasks under the File Notification along the left-hand side
- 3. Select the New Task link



- 4. The Add/Modify Task dialog box opens
- 5. Use the drop box to scroll through Type of task being assigned, for example Follow-up on File
- 6. Use the drop box to select priority, Low/Normal/High
- 7. Click in the **Deadline** box to set the date for completing task



## Task Management in RL

#### 8. Complete Task Details

Start typing first few letters of the name(s) of the person(s) who you want to assigning a task to in the Assigned To text box. When you type the letters, a corresponding selection of user names appear. You can assign the same task to more than one person

- 9. Complete the description of the task. This will be included in the email notification of the task
- 10. Review task Settings and set the Email Notifications
- 11. Determine if you want to also receive the task notification by using the drop box in **Send Email(s)** to



#### 12. Click OK

#### **Reviewing Task Management**

- Click the Task icon on the Navigation toolbar
  Note: Tasks that have been assigned to you or you have assigned to others will be displayed
- 2. Click on the **System View** to see the tasks you want to review (**Today's/Future/Overdue** and **My Delegated/Incomplete/Completed**)
- 3. Click on the box for the file you want to review and additional actions will appear



4. Select the action you wish to complete (New/Open/Complete/Reassign or Delete), complete dialog box as applicable and click OK

### Receiving a Task

You will receive an email notification when you've been assigned a task. The email will include the link to the file ID#, a description of the task and the due date.

- Click on link in the email notification or open file in the Task Icon in your RL account (click on File ID or click the box in front of file then Open Task
- 2. Enter in any work done on file by selecting Add Follow-up
- 3. Sign-Off once your work on file is completed found in the Add Follow-up drop box
- 4. From Task Management, select box in front of File ID and select the Complete Task button or
- From within the opened file from File Notification Tasks, select Complete
- 6. The Complete Task dialog box open, select **OK**

The task is removed from the **My Incomplete Task** view in the **File Info Center** and you no longer have access to this file.

Notes: If an event is closed, assigned tasks still need to be completed. Reminders will be sent until the task is complete. Those assigned a task do not have permission to close a file. Full access would need to be granted to do this function.

QUESTIONS? Contact RL Support@sharedhealthmb.ca