

Home Clinic Portal news!

You are receiving this message because your primary care clinic is an active Home Clinic. The Home Clinic Portal was updated on Tuesday, September 12th to improve your Home Clinic Portal experience in the Pending Activities window. A summary of the changes is included below. Further detail can be found in the [Home Clinic Portal User Guide](#).

1. Rejections and De-enrolments

- An update has been made to fix a bug that produced multiple pending activities for a single client from an enrolment submission. Home Clinics will now receive one pending activity for each applicable Rejection or De-enrolment reason.

2. Pending Activities Display

- A rejection or de-enrolment Reason filter is now available to support filtered searches of pending activities. This secondary filter is populated based on the Type filter selected. Press the Search button after changing either filter option, and the window will update. Note: To view rejections and de-enrolments at the same time, do not select a Type filter.
- A column containing the rejection or de-enrolment Reason Code and reason description is now available. This detail is no longer included in the item description. Historical pending items may still contain this data.
- The Extract Processed Date will no longer be displayed in the description for rejections and de-enrolments produced by conflicting Home Clinic enrolment data. Historical pending activities may still contain this data.
- The number of rows displayed on a page has been increased from 10 to 20.

3. Checked Items (i.e. records marked as corrected in Pending Activities)

- Items checked in the Pending Activities window can be viewed by selecting "show checked row(s)".
- Checked items will be removed from the Pending Activities window once a new Primary Care Data Extract (PCDE) is submitted by a Home Clinic. Note: this is applicable to Home Clinics eligible to use their PCDE for ongoing enrolment.

The Home Clinic team is available to assist you Monday through Friday

from 8:30 a.m. to 4:30 p.m.

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