

Home Clinic Portal Improvements: Notifications, Pending Activities and other minor changes

Improvements were made within the Home Clinic Portal today, (June 20, 2017). Thank you to Home Clinic Portal users who provided feedback and helped to guide our improvement efforts.

Home Clinic

To enable convenient access to key information such as the Home Clinic Identifier, we've created a header at the top of the Home Clinic page.

[View Home Clinic](#)

PCDE UAT 14, 1000013

[Home Clinic Status: Active, 08-Mar-2017](#)

You will also be able to enter a telephone extension (up to four digits) for the *Main* Home Clinic telephone number or for a Contact's *Work* telephone number.

General Efficiencies

We've worked to make some minor adjustments that we hope make things easier for you.

- When you are searching for a Provider in the Add or Edit Home Clinic functions, you can execute the search using the Enter key, rather than having to click the Search button
- When you search for a Client and there are no results or the results displayed do not include the correct Client record, your search criteria will be carried forward when you click the Add button. This will eliminate the re-entry of the demographic data when you are creating the new Client record in the Home Clinic Portal
- If you only have permissions for one Home Clinic, the Home Clinic name will automatically populate when you are working in the Enrolment Wizard

Notifications

Our objective was simple – reduce the number of email notifications sent to users and displayed on the Notifications page. Notifications will now be sent to portal users:

- after bulk enrolment data processing completes to notify of resulting rejections
- Sunday evening to notify of any new rejections and/or de-enrolments that occurred during the prior week
- in the case where an enrolment record is received with an Enrolment Start Date that is the same as the existing Enrolment End Date with the Home Clinic

Pending Activities

We implemented two changes within this window:

- The De-enrolment Code and Reason will now display in the Description column detail
- For clarity, the Date column is now labelled Activity Creation Date

	Activity Creation Date	Type	Description	User
<input type="checkbox"/>	09-Jun-2017	De-enrolment	Billing Number N/A Client 109672942 - Unknown, Unknown De-enrolled on 09-Jun-2017 (DMRA - More Recent Active)	De-enrolment Code and Reason now included
<input type="checkbox"/>	09-Jun-2017	De-enrolment	Billing Number N/A Client 111378615 - Unknown, Unknown De-enrolled on 09-Jun-2017 (DPEC - Passive Enrolment Conflict)	
<input type="checkbox"/>	09-Jun-2017	Rejection	EDTR Clinic ID 8014, Extract Processed Date 09-Jun-2017, Billing Number N/A, Client ID 103991728 (RSEO - Start and End Date Order)	

Date Pending Activity was created

Questions?

Contact your Home Clinic Liaison if you have any questions about these changes or any other functionality within the Home Clinic Portal.

Available Monday through Friday from 8:30 a.m. – 4:30 p.m.

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