

Provincial Travel Nurse Team Sick Call Process Guidelines

Please review the guidelines listed below regarding how to call in sick within our program.

Procedure:

It is an expectation that PTNT nurses notify the employer for any reason resulting in a missed shift according to the expectations outlined in the MNU collective agreement (illness, family illness, bereavement or other).

- 1. Call must be received at least 1 hour prior to the onset of a scheduled day shift.
- **2.** Call must be received at least 3 hours prior to the onset of a scheduled evening shift.
- 3. Call must be received at least 3 hours prior to the onset of a scheduled night shift

Process:

PTNT Nurse must:

- 1) Call Provincial Travel Team's office switchboard located at HSC, Winnipeg, 791 Notre Dame Ave: **204-787-4488 or toll free: 1-877-525-5517.**
- 2) Leave a clear and detailed voicemail message including:
 - full name and position
 - site facility and specific unit
 - · scheduled shift date and time
 - reason for absence (to ensure appropriate coding in ESP).

<u>Example</u>: "I am Jane Smith – Provincial Travel Nurse scheduled to work Brandon Emergency Department on Sept 22/24 - a N12 shift- 1930-0745. I will be absent due to illness and I will notify the site".

3. Notify the applicable operational site and/or team of the absence (following at minimum the notice required as outlined in the procedure per MNU listed on page 1).

Accommodation: If accommodation was booked for your scheduled shifts, you are required to call the accommodation and cancel your booking.

Region/Site Specific Contact Information:

Location	Location	Phone Number / email
Northern Regional Health Authority (NRHA)	ALL Sites -Switchboard Intake	Toll Free: 1-844-306-0040
	ALL sites	Email scheduling@ierha.ca
		Subject line should read:
Interlake Eastern Regional		PTNT absent- Site, unit, date.
Health Authority (IERHA)		Ex. PTNT absent- Sept. 4, 2024 Selkirk, Emergency, D12 0730-1945.
		No phone call required

Prairie Mountain Regional Health Authority (PMH)	Blue Zone: Benito Health Centre/PCH Birtle Health Centre/PCH Dauphin Regional Health Centre Swan Valley Lodge/PCH Gilbert Plains PCH Virden -Westman PCH	Toll Free: 1-855-732-8806 Local: 204-638-2172
	Green Zone Boissevain Health Centre Erikson PCH Glenboro Health Centre/PCH Hartney Health Centre Minnedosa Hospital Neepawa Health Centre/PCH Souris Hospital/PCH	Toll Free: 1-866-577-0204 Local: 204-578-2781
	Brandon Regional Health Center (all units)	Local: 204-578-2020
Southern Health – Santé Sud (SHSS)	Portage District General Hospital (all units)	Local: 204-239-2211
	Centre de santé Notre Dame Health Centre	Local: 204-248-2112

	Boundary Trails Health Centre (all units)	Local: 204-331-8800
	Carman Memorial Hospital	Local: 204-745-2021
Winnipeg Regional Health Authority (WRHA)	St Boniface Hospital	204-237-2220 (Staffing office)