

Provincial Patient Safety Resources for Health-Care Workers

Patient safety is about reducing and mitigating unsafe acts within the health-care system, as well as using best practices to create optimal patient outcomes. Improving patient safety is a priority for Shared Health, Manitoba Health, and everyone who delivers health-care services in Manitoba. Patient safety and quality patient outcomes are fundamental to the achievement of the five-year [Manitoba Clinical and Preventative Service Plan \(CPSP\)](#), which is fundamentally supported by the [Manitoba Quality and Learning Framework \(MQLF\)](#).

Patient Safety Resources for Health-Care Providers https://healthproviders.sharedhealthmb.ca/integration-and-clinical-planning/patient-safety/	
Topic	Resource
Events & Disclosure	Patient Safety Events and Disclosure: Information for Healthcare Providers This guide provides patient safety event and disclosure information for health-care providers.
Falls Prevention	Falls prevention resources on a variety of fall prevention topics across the lifespan. Manitoba Fall Resources: <ul style="list-style-type: none"> • Staying on Your Feet website www.preventfalls.ca • WRHA Fall Prevention https://home.wrha.mb.ca/clinical-initiatives/falls-prevention/ • Prairie Mountain Health https://www.prairiemountainhealth.ca/falls-prevention • Healthy Parenting Winnipeg https://healthyparentingwinnipeg.ca/home-safety-checklist/ • SafetyAid: Fall Prevention by A&O Support Services for Older Adults https://www.aosupportservices.ca/our-three-pillars/safety-security/safetyaid-falls-prevention/ Active Aging in Manitoba: https://activeagingmb.ca/resources/educational-resources/ Canada Fall Resources: <ul style="list-style-type: none"> • Fall Prevention Month website https://www.fallpreventionmonth.ca/ • Parachute (Preventing Injuries. Saving Lives): www.parachute.ca • Loop – Fall Prevention Community of Practice https://www.fallsloop.com/
The Apology Act	Information Sheet Health-care professionals have an obligation to disclose to patients/clients/residents/families when an unintended event has happened. This information sheet provides information about Manitoba's Apology Act.
Medication Safety Resources	Patients are encouraged to ask questions about any medications they are prescribed. These resources may assist staff in their conversations with patients about their current prescriptions: <ul style="list-style-type: none"> • Shared Health Medication Safety • It's Safe to Ask Medication Card • Institute for Safe Medication Practices Canada (ISMP Canada) <ul style="list-style-type: none"> ○ ISMP Events & Education Calendar ○ List of error-prone abbreviations • DO NOT USE – dangerous abbreviations, symbols and dose designations pocket card <ul style="list-style-type: none"> ○ DO NOT USE poster • Beers List and other high risk medications for older persons
Make it Safe to Ask	Make it Safe to Ask is part of the Manitoba health literacy initiative It's Safe to Ask. The It's Safe to Ask initiative encourages patients and families to request the information they need in order to become active participants in their care. https://healthproviders.sharedhealthmb.ca/integration-and-clinical-planning/patient-safety/make-it-safe-to-ask/
Patient Safety Reports	<ul style="list-style-type: none"> • Institute for Healthcare Improvement National Steering Committee for Patient Safety <ul style="list-style-type: none"> ○ Safer Together: A National Action Plan to Advance Patient Safety (2020) ○ Self-Assessment Tool: A National Action Plan to Advance Patient Safety (2020) ○ Implementation Resource Guide: A National Action Plan to Advance Patient Safety (2020) • A Guide to Patient Safety Improvement (CPSI) (2020) • A Policy Framework for Patient Safety (CPSI) (2019) • The Case for Investing in Patient Safety in Canada (CPSI) (2017) • Measuring Patient Harm in Canadian Hospitals (2016) • National Patient Safety Consortium (2015)