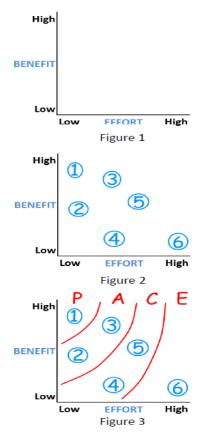
PACE DECISION MATRIX



A PACE matrix helps the team realistically prioritize the ideas and solutions they have generated.

Once your team has brainstormed improvement ideas, create the PACE decision matrix.

- 1. Number all the ideas and determine, as a team, what the definition for 'high' and 'low' implementation effort will be.
- 2. On a flip chart, draw the PACE matrix. (Figure 1)
- 3. For each improvement idea, as a team, decide the level of effort required and how much it would benefit the organization/customer based on the previously decided criteria. Plot each idea on the chart. (*Figure 2*)
- 4. Draw the PACE lines. Evenly space the lines along the top of the chart and draw a freehand arc and add PACE letters on top. (*Figure 3*)
- 5. Using the criteria below, move forward with sorting the ideas as per the matrix.



Now sort the ideas based on the following:

Ρ	Priority	 Have the highest anticipated benefit and are the easiest to implement Should be implemented first- often called a "just do"
А	Action	 Have slightly lower benefit but are still relatively easy to implement Should occur as a follow-up after the 'P' items have been implemented
С	Consider	 After the 'P' and 'A' ideas have been implemented, review the ideas that are in the 'C' area Decide as to whether the difficulty encountered with implementation is worth the benefit
E	Eliminate	Should be eliminated because their low benefit is not worth the high cost in effort

Shared Health works collaboratively with our provincial service delivery partners to develop and deliver lean training to staff across Manitoba.

