

EMR integrations that support enrolled patient care

Client Registry Query Service

What is the provincial Client Registry system?

The provincial Client Registry system creates and maintains a record of demographic and identification information for individuals who receive care in Manitoba. This system provides access to information such as legal name, date of birth, gender, address, phone number, Personal Health Identification Number (PHIN), Manitoba Family Registration Number (MFRN), insurance status as well as indicators and dates for deceased Manitobans.

What is the Client Registry Query Service?

The Client Registry Query Service is an eHealth_hub service that provides a secure integration between EMRs and the provincial Client Registry (CR). This enables the EMR user to search and validate patient identification and demographic information in Client Registry and download it directly into their Home Clinic EMR, when applicable.

Key highlights:

- Connects your EMR directly to the provincial Client Registry system
- Removes the need to log into another application (e.g. iReg viewer)
- Searches Client Registry for the patient being viewed in the EMR
- Improves patient identification and assists with managing duplicate patient records
- Enables more efficient and accurate new patient registration
- Provides quick access to patient contact information, Manitoba Health insurance status and information on deceased patients
- Reduces billing rejections with PHIN validation

How do I apply for the Client Registry Query Service?

If your EMR is authorized to offer the Service, clinics can use the <u>eHealth_hub Site Intake</u>
Form to make their request. If you are a registered primary care Home Clinic, you can also contact your Home Clinic Liaison for support.

How do I learn more about the Client Registry Query Service?

Click on the on-demand resources below for more information:



Questions?

Contact your Home Clinic Liaison directly or the Home Clinic team at: Phone: 204-926-6010 | Toll-free 1-866-926-6010 | Email: homeclinic@sharedhealthmb.ca