

## **Home Clinic Information Sharing**

Building on the established foundation of Home Clinics and patient enrolment, Manitoba is introducing new information sharing to support patient care in alignment with the Provincial Clinical and Preventive Services Plan. This will facilitate collaboration and interprofessional care planning between primary care and the overall health system, in support of integrated local networks of providers coordinating care in an efficient and sustainable manner.

#### What is the change?

Clinics register new patients and validate demographic and health card information by connecting to Client Registry from within a Certified EMR.

Home Clinics submit enrolment data to the Home Clinic Repository, manage client enrolment, and receive remediation messages, all from within a Certified EMR.

Health-care providers access eChart Manitoba to retrieve enrolment details including Home Clinic name, phone number, enrolment start and end dates and any associated main Primary Care

Home Clinics submit a Home Clinic Client Summary to eChart Manitoba, sharing key clinical information on enrolled patients from a Certified EMR.

Health-care providers access eChart Manitoba to retrieve details on home care services provided, contact information for the Home Care Case Coordinator and the status of applications for Personal Care Homes or Supportive Housing.

Health-care providers access eChart Manitoba to retrieve key information about emergency visits such as discharge diagnosis, discharge instructions, medication summary and patient follow-up instructions.

Home Clinics receive notification of deceased patients in the Home Clinic Repository or via the Home Clinic Enrolment Service.

# eHealth\_hub -Client Registry Query Service eHealth\_hub -Home Clinic Enrolment Service Enrolment information in eChart Manitoba eHealth hub -Home Clinic Client Summary Service Home Care Summary in eChart Manitoba Emergency Discharge Summary in eChart Manitoba Deceased patient notification for Home Clinics

### How can this support patient care?

Patients can experience reduced registration time as the Home Clinic can download health card information. Patient identification is improved and demographics are validated to improve patient safety and EMR data quality.

Patients are enrolled to Home Clinics in a timely, accurate fashion. This sets the foundation for information sharing between their primary care and other health-care providers.

Patients are supported in their care as episodic providers can easily identify and access Home Clinic information. This enables episodic care providers to easily connect with primary care providers.

Patients are supported in their care as episodic care providers have efficient access to a reliable, consistent source to validate key health information. This enables providers in making timely, informed decisions.

Patients are supported in their care by connecting health-care providers with their key home care information for review and confirmation. This enables continuous, quality care.

Patients are supported with greater continuity of care between different health-care settings. Providing details on recent emergency care reduces duplication of services, improves patient safety, and streamlines patient care plans.

Patient records will be accurately maintained for deceased patients. Families or caregivers of the deceased patient will receive appropriate communication from the Home Clinic.

### For more information about:

- eChart, visit: echartmanitoba.ca
- Home Clinics, visit: sharedhealthmb.ca/health-providers/digital-health/home-clinics/
- Certified EMRs, visit: sharedhealthmb.ca/health-providers/digital-health/pcis-office/manitoba-emr-certification/ Feb 2022