The EMR Connection

eChart 2022 is now available!

eChart 2022 is now available with benefits including:
- Replacing Internet Explorer with supported modern browsers
- Compatibility with macOS Safari
- Flexible screen sizing

eChart 2022 is available through direct web browser access and via direct launch from many Electronic Medical Records (EMRs). Work is underway to provide launch integration in Shared Health managed EMRs.

For more information on how to log into eChart 2022, consult: the Quick Reference Guide (QRG) Logging into eChart.

Home Clinic: Did you know? Best practices for entering patient demographics

Before enrolling patients, including infants, ensure all demographic fields have been completed (e.g. PHIN, given name) to avoid enrolment errors:

- Manitoba Personal Health Identification Numbers (PHIN) are nine digits and begin with the number 1
- If the PHIN is unknown, enter nine zeros. Do not leave the field blank
- Do not enter a family member's PHIN; they are unique to each patient
- At birth, an infant's family name is recorded as the mother's family name (as it appears on the mother's health card)
- When registering twins with unknown given names, you may use Infant A and Infant B as their given names

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Learn how to use eChart 2022 here.

Navigating eChart 2022 is different than the previous version; it may require some change in clinical workflow.

Self-serve training resources are available at a time convenient to users. Start with the eChart 2022 Navigation Training Video then access quick Micro Videos for targeted subjects.

Micro Videos are less than four minutes long and provide step-by-step instruction including topics such as:

- Search and Demographic Results
- Medications
- Laboratory
- Printing

Visit eChart Manitoba for more information and training resources or register for a "Your Questions Answered Live" session with an eChart trainer.

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Continued: Best practices for entering patient demographics

Using Client Registry Query Service can help by connecting your EMR directly to the provincial Client Registry system. This enables more efficient and accurate new patient registration and provides quick access to patient contact information, Manitoba Health insurance status, and information on deceased patients.

To learn more about Client Registry Query Service, view our [video](#) or read our [FAQs](#), or for more tips on entering patients into your EMR, review our Patient Demographics: [Best Practices document.](#)

Questions? Contact your Home Clinic Liaison or the Home Clinic team at:
Ph: 204-926-6010, Toll-free 1-866-926-6010,
Email: homeclinic@sharedhealthmb.ca

Home Clinic: Managing De-enrolments

Users should access either their EMR (if using Enrolment Service) or the Home Clinic Portal for details regarding automatic de-enrolment of patients associated with their Home Clinic. It is important to remember that all de-enrolment notifications must be actioned. The most common reasons for de-enrolment are:

DASP: Active Supersedes Passive
- In the past, your Home Clinic successfully submitted a passive enrolment. Later, another Home Clinic submits an active enrolment for the same patient.
- De-enrol the client in the EMR using the given Enrolment End Date and include the reason for de-enrolment.
- If you determine the patient is still attending your Home Clinic, you need to follow-up with your patient accordingly and if appropriate, actively enroll them to your Home Clinic, using a new Enrolment Start Date.

DCDE: Client Deceased
- Your Home Clinic had an enrolment for a patient that is now deceased.
- De-enrol the patient in the EMR using the given Deceased Date as Enrolment End Date and include the reason as Patient Deceased for de-enrolment.

DMRA: More Recent Active
- Your Home Clinic successfully submitted an active enrolment. Later, another Home Clinic submits a more recent active enrolment for the same patient.
- Either de-enrol the patient in the EMR using the given Enrolment End Date and include the reason for de-enrolment or,
- If you determine the patient is still attending your Home Clinic, you need to follow-up with your patient accordingly and if appropriate, actively enrol them to your Home Clinic, using a new Enrolment Start Date.

Please review our full list of [Enrolment Reason Code Definitions.](#)

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