

## Coming January 15 - Deceased Patient Information to Home Clinics

We are pleased to announce that Home Clinics will soon receive deceased patient notifications for enrolled patients. This is a great step forward for Home Clinics to receive current and accurate information to support patient record-keeping and communications. These notifications will enable Home Clinics to update their EMR in a timely fashion by identifying clients who are deceased and de-enrolling them in the EMR with the appropriate dates.

Deceased patient information will be processed in the Home Clinic Repository soon after Client Registry receives death information from a hospital or MHSC, resulting in notification to the Home Clinic during the usual nightly run of enrolment records. On an ongoing basis you will receive additional remediation messages related to rejections and/or notifications regarding your deceased patients.

To support identification and management of this new information, four Enrolment Reason Code Definitions will be available to assist Home Clinics in the de-enrolment of deceased clients:

### **RCDE – Rejection of enrolment record as client is deceased**

Your Home Clinic submitted an enrolment that was not processed due to the client being deceased. Mark the client as deceased in the EMR and remove the enrolment.

### **DCDE – De-enrol your client as client is deceased**

Your Home Clinic had an enrolment for a client that is now deceased. De-enrol the client in the EMR using the given Deceased Date as the Enrolment End Date and include the reason as “Deceased” for de-enrolment.

### **NCDU – Client Deceased Information Update**

Your Home Clinic had a historical enrolment for the client that is now deceased. You will receive this notification for all existing enrolments for deceased clients and for any deceased client that at one time was enrolled to your Home Clinic. Mark the client as deceased in the EMR and remove the enrolment as applicable.

### **NCER – Client Enrolment Reinstated**

This client was previously noted as deceased and this status has now been reinstated to not deceased. Re-enrol the client in the EMR.

### Using the Enrolment Service?

Your Home Clinic will receive deceased patient notifications directly within your EMR.

Deceased patient information is also available in the Home Clinic Portal.

Questions? For more information, contact your Home Clinic Liaison directly or the Home Clinic team at  
Phone: 204-926-6010, Toll-free 1-866-926-6010, Email: [homeclinic@sharedhealthmb.ca](mailto:homeclinic@sharedhealthmb.ca)

## EPR News – Updated Discharge Summary and Emergency Visit Summary Reports from St. Boniface Hospital

Starting January 31, 2022, Primary Care Providers will receive new versions of the Discharge Summary and Emergency Visit Summary reports from St. Boniface Hospital. The Emergency Visit Summary will include Best Possible Medication History and Prescription sections. The inpatient Discharge Summary will include the Discharge Medication Reconciliation, Medications on Admission and Prescription sections. The information is pulled into standard tables directly from new medication reconciliation and prescription writer functions in the Electronic Patient Record. Access to the reports remain unchanged – via eChart or faxed directly to the primary care provider’s office.

## eChart Manitoba is upgrading this spring

The upgrade delivers exciting improvements and benefits in eChart 2022. Please share the great news with your colleagues!

eChart 2022 empowers the user to customize their view and save time by accessing clinical information in an easy-to-read format. Features include:

- Improved browser compatibility, switching from Internet Explorer (IE) to modern browsers
- Ability to personalize display preferences and save them as a default
  - Category View – grouped by clinical domains (e.g., Labs Medications, Immunizations, etc.)
  - View by Date – reverse chronological order
- Option to select between three different text sizes
- Ability to set default view for preferred categories
- Adjustable window size to take advantage of full screen real estate - no more white space



Monthly eChart 2022 project updates are available on our website at <https://echartmanitoba.ca/hcp/>

Visit our [training page](#) any time and watch the full-featured training video to:

- Learn how to navigate, search and filter information in eChart
- Discover the sources of clinical information available in eChart
- Apply security measures to protect the privacy of the information

Help us gather more information to support the upgrade by completing our [4-question survey](#).

eChart Manitoba's [Frequently Asked Questions \(FAQs\)](#) include several short videos focused on specific sources of information in eChart, information security and benefits of using eChart Manitoba.

## Home Clinic - Did you know?

- Manitoba Personal Health Identification Numbers (PHIN) are nine digits and begin with the number 1.
- If the PHIN is unknown, enter nine zeros. Do not leave the field blank.
- Do not enter a family member's PHIN; they are unique to each patient.
- At birth, an infant's family name is recorded as the mother's family name (as it appears on the mother's health card).
- When registering twins with unknown given names, you may use Infant A and Infant B as their given names.

Before enrolling patients, including infants, ensure all demographic fields have been completed (e.g. PHIN, given name) to avoid enrolment errors.

Using Client Registry Query Service can help by connecting your EMR directly to the provincial Client Registry system. This enables more efficient and accurate new patient registration and provides quick access to patient contact information, Manitoba Health insurance status, and information on deceased patients.

To learn more about Client Registry Query Service, view our [video](#) or read our [FAQs](#), or for more tips on entering patients into your EMR, review our [Patient Demographics: Best Practices](#) document.