

## Highlighting Primary Care Quality Indicators (PCQIs)

PCQIs are a valuable way to monitor and manage your enrolled patient's health and wellness. Alerts and reminders are embedded in your EMR providing you with guidance on when screening, prevention and management activities may be required to support your patients with Asthma, Chronic Obstructive Pulmonary Disorder (COPD), Coronary Artery Disease (CAD), Congestive Heart Failure (CHF), Diabetes, Hypertension, Osteoporosis, Generalized Anxiety Disorder (GAD), Major Depressive Disorder (MDD) and Substance Use Disorder (SUD). Here are some important points to consider:

### PCQI information:

- Should be recorded in your EMR to maintain a current and complete primary care record
- Enables your clinic to run reports and perform your own analysis on indicators of interest to you
- May be included in Home Clinic Client Summaries being shared in eChart Manitoba to support continuous care of your enrolled patients outside your Home Clinic
- Should be submitted to Manitoba Health, Seniors and Active Living (MHSAL) through your monthly Primary Care Data Extract (PCDE)
- Is included in your quarterly Primary Care Report for Home Clinics providing you with analysis of your PCQI data along with provincial data for practice reflection
- Supports claiming the Comprehensive Care Management tariff for eligible providers

### Review your Primary Care Report for Home Clinics for PCQI completeness results. Do they make sense based on what you know about your patients?

Speak to your EMR vendor or contact your Home Clinic Liaison to:

- Understand how to access alerts and reminders in your EMR
- Know where to record PCQI information in your EMR to complete the applicable indicators
- Ensure your PCQI data is being included in your monthly PCDE
- Interpret your quarterly Primary Care Report for Home Clinics

For example, do you know how or where your Home Clinic records PCQI data related to:

- Influenza immunizations
- Physical activity advice
- Diabetic foot exams
- Asthma action plans

## Questions about Manitoba's PCQIs?

Review MHSAL's online [Manitoba Primary Care Quality Indicator Guides](#) or watch our 5-minute informational videos:

- [Primary Care Quality Indicators: Supporting quality patient care in Manitoba](#)
- [Primary Care Data Extract: Leveraging Primary Care Quality Indicators in Manitoba.](#)



### Home Clinics – Did you know?

If you are using the Enrolment Service, de-enrolment dates are now included in the remediation message you receive in your EMR to improve the workflow of managing your patient enrolments.

## Mental health resources for health-care workers and the public

Thank you to all health-care workers providing health-care services during these challenging times. We recognize the impact that a sustained and evolving public health situation can have on mental health and wellness. Visit the Shared Health website for access to [mental health resources](#) which can be used by you, your staff and your patients including:

- Quick videos (15-20 minutes) that provide practical tips and tricks on a variety of topics (e.g. [Staying grounded during COVID-19](#), [Six ways to well being](#) and [Tips for care-giving during the pandemic](#))
- Infographic sharing 3-steps to follow for a quick mental health break when feeling stressed or overwhelmed - [Tips for mental health during COVID-19](#)
- Pocket card that provides guidance on how to care for our Mind, Body and Spirit to help minimize the impact of COVID-19 on our well-being - [Self-care during COVID-19](#)
- Link to Manitoba's [Managing Stress during COVID-19](#) webpage with resources including how to access the provincial [Mental Health Virtual Therapy Program](#) guided by professional therapists

Visit the Shared Health [mental health resources webpage](#) regularly for updates and new offerings.

## eChart Manitoba training content is now available online

As of November 16, 2020, all eChart training and intake forms are now available on [echartmanitoba.ca](http://echartmanitoba.ca). Access under the Health-care Providers section or visit [echartmanitoba.ca/hcp/training/](http://echartmanitoba.ca/hcp/training/).

Content includes:

- Registration for eChart Privacy Officer orientations
- Handbooks, Reference Guides, eLearning, FAQs and other training material
- Request Forms to add and disable eChart accounts, for Private Clinic Service changes and to access promotional material

## Subscribe for email delivery of your EMR Connection

Subscribe online to receive the EMR Connection quarterly via email. After January 2021, our newsletter will only be available via online subscription and will no longer be sent by fax. Visit our [EMR Connection webpage](#) on the Shared Health website to subscribe and access previous editions online.



## Increased efficiency and better patient management: Home Clinic reported outcomes of using the Enrolment Service

Patient enrolment is the foundation for current and future information sharing in provincial systems such as eChart Manitoba. Enrolment also supports physician remuneration for the Comprehensive Care Management tariff. Home Clinics have been enrolling patients since 2017, mainly through monthly submission of a Primary Care Data Extract (PCDE) that also includes patient care information related to chronic disease management to Manitoba Health.

The Home Clinic Enrolment Service provides a streamlined method to submit and manage patient enrolment. To date over 125 Home Clinics across Manitoba have implemented the service, including regional and fee-for-service practices of all sizes.

In a recent survey of Home Clinics, respondents agreed that the Enrolment Service is beneficial in the following ways:

- Improved accuracy and timeliness of enrolment (81% agreed)
- Fewer enrolment rejections (77% agreed)
- Timely validation of enrolment data errors within the EMR (83% agreed)
- Up-to-date notifications of conflicts in enrolment data delivered directly to the EMR (85% agreed)
- Elimination of manual entry in Home Clinic Portal to update enrolment records (85% agreed)

Home Clinics also shared that **more efficient enrolment** and **better patient management** are key administrative outcomes of using the service. To date over 125 Home Clinics across Manitoba have implemented the service including regional and fee-for-service practices of all sizes.

To learn more about the service, its benefits, and how to get connected, review our [Frequently Asked Questions \(FAQs\)](#) and [informational video](#) on the Home Clinic Enrolment Service.