

## Updates to Manitoba Health cards: Family Registration Number

Manitoba Health has updated the format of the Family Registration Number from six numerical characters to six alphanumeric characters (e.g. A12345).

Please note that Manitoba Health cards will continue to look the same. This change only affects NEW Family Registration Numbers and any current numbers will remain unchanged. In preparation for this change, impacted systems have been changed to accept the alphanumeric Family Registration numbers. Alphanumeric Family Registrations Numbers for new clients were issued starting March 1, 2023.

When using an alphanumeric Family Registration Number in any system, the alpha characters must be entered with capital letters to maintain data integrity. The number will never contain any non-English language characters, special characters, and will not contain the letters B, I, Z, S, T, Q, G, and O to avoid any confusion with numbers that may look similar on a printed form. Visit the [Manitoba Health website](#) to learn more.

### Home Clinic: Did you know?

#### Viewing enrolment history for an existing client

[View our QRG](#) to learn how to see all the enrolment history details for an existing client in the Home Clinic Portal as it relates to your clinic.

Once you have searched for and selected a client you will be taken to the Client Details window. Click on your Home Clinic name in the Enrolment History section. This will take you to the Enrolment Details as of Today window. Here you will find details for that specific client enrolment such as when:

- The original passive enrolment was submitted
- Any providers were associated with the client
- The enrolment method became active
- The client was de-enrolled

Each column offers different information. The Detail Creation Date indicates when enrolment information was processed by the Home Clinic Portal. Looking at the Enrolment Method column along with the Enrolment Dates column can demonstrate timelines for changes in enrolment status such as when a client was changed from passive to active enrolment. The term 'In Effect' in the Enrolment Status column indicates current enrolment status to the applicable Home Clinic. Becoming familiar with this window can help Home Clinics better understand each client's enrolment journey.

### Keep your Home Clinic Portal User list up to date

Home Clinics should ensure their list of Home Clinic Portal Users is kept current and accurate. Check the list of Contacts in the Home Clinic Portal regularly and determine if information is correct. If changes are needed to a user's phone or email, use the Edit button in the Home Clinic Portal and scroll down to update information. If a Primary Contact needs updated or if a user needs to be added or removed, [submit a Home Clinic Portal user updates/changes form](#). If requesting a new user, an email will be sent when the account is set up including log in credentials. If removing a user, submit the form and the Home Clinic team will remove the user from the Home Clinic Portal on your behalf.

Questions? For more information, contact your Home Clinic Liaison directly or the Home Clinic team at  
Phone: 204-926-6010, Toll-free 1-866-926-6010, Email: [homeclinic@sharedhealthmb.ca](mailto:homeclinic@sharedhealthmb.ca)

## New information in eHealth\_hub and eChart Manitoba



### New information now available in eChart Manitoba!

- Intellispace Cardiology (ISCV) echocardiogram reports are available in Imaging
- Sexually Transmitted Infection (STI) Medications entered in the Provincial Health Information Management System (PHIMS) are available in Medications

### eChart 2022 tips

- All users can access the web-based version of eChart 2022. [Click here](#) for training resources and navigation tips.
- Users are encouraged to access eChart 2022 using a web browser for workflows that require searching multiple patient records in a single session (e.g. confirming PHIN effective and expiry dates). This will enable efficient navigation between patient records.
- When reviewing medications in Category View, users may find it helpful to ungroup medications to display the most recent medications by date. See the [Medication Quick Reference Guide \(QRG\)](#) or [micro video](#) for more information.
- [A variety of QRGs](#) are available such as a printable step-by-step visual on how to print, setting user preferences, and viewing lab results history.

## BASE™ eConsult

Shared Health is pleased to announce that registration for new providers wishing to use BASE™ eConsult MB is now available. Opening registration will assist in building equity in access to timely specialty advice which may help address wait times and avoid unnecessary referrals.

BASE™ eConsult MB is an asynchronous electronic consultation platform that allows primary care providers to submit patient specific questions to 58 currently participating specialty services and receive advice back within seven days. The service was launched in 2017 and over 6,000 eConsults have been submitted to date, with an average response time of 3 days. Fifty per cent of BASE™ eConsult MB cases have avoided the need for an in-person consultation.

You can register for the BASE™ eConsult MB service by emailing [servicedesk@sharedhealthmb.ca](mailto:servicedesk@sharedhealthmb.ca) using the Subject Line: BASE eConsult New Primary Care Provider(s) and including your name, contact details and primary clinic location in the body of the email, or by calling the service desk at 204-940-8500 or 1-866-999-9698.

Additional information about BASE™ eConsult MB can be found by visiting the MBTelehealth website at [mbtelehealth.ca](http://mbtelehealth.ca).



### Newborn screening results now available

Cadham Provincial Laboratory (CPL) newborn screening results are now available in Electronic Medical Records (EMRs) that receive CPL results\*.

- Newborn screening results will flow into the EMR as unmatched as there is no PHIN available at birth
- To support record management until a PHIN is issued for the newborn, results will include the Manitoba Family Registration Number and/or the hospital Medical Record Number (MRN)

*\*Not all Manitoba Certified EMRs offer Cadham Lab results at this time. Clinics should contact their vendor for more information. Home Clinics can discuss with their Home Clinic Liaison.*

Find previous editions of the EMR Connection on [our website](#).