

# The EMR Connection

OCTOBER - DECEMBER | 2023

## EMR integrations available via eHealth\_hub



eHealth\_hub coordinates secure and reliable electronic delivery of information to and from Manitoba Certified EMRs including:

**Lab results** - from the Laboratory Information System of Diagnostic Services to authorized health-care providers. To learn more, visit our [eHealth\\_hub page](#).

**DI results** - delivery of reports from Manitoba's Radiology Information System (RIS) to authorized health-care providers.

**Client Registry Query Service** - a secure method to query and import client demographics from the Manitoba Provincial Client Registry to Certified EMRs. To learn more, read our [Info Sheet](#) or [FAQs](#).

**Home Clinic Enrolment Service** - a secure method for registered primary care [Home Clinics](#) in Manitoba to submit enrolment data, receive real-time validation responses to enrolment and retrieve timely remediation messages from within the Certified EMR. To learn more, read our [Info Sheet](#) or [FAQs](#).

**Home Clinic Client Summary Service** - a secure method for registered primary care [Home Clinics](#) to submit enrolled patient key health information from a Certified EMR to produce a standardized Client Summary document. Home Clinic Client Summary documents are stored in eChart Manitoba in the Clinical Document tab in the Primary Care Home Clinic folder and are accessible to authorized health-care providers in support of direct patient care. To learn more, read our [Info Sheet](#) or [FAQs](#).

Visit the [Shared Health website](#) to see the integrations available in your Certified EMR.

## Introducing the Immunization Query Service

A new EMR integration was recently released to Certified EMRs. The Immunization Query Service (IQS) provides a secure integration between EMRs and Manitoba's [Public Health Information Management System \(PHIMS\)](#), providing on-demand access to immunization information. The service provides the ability for an EMR user to generate a search from a specific record in the EMR and view that patient's immunization history from PHIMS. After viewing, the user will have the ability to select which immunization records they wish to incorporate into their EMR. To learn more, read our [Info Sheet](#) or [FAQs](#).

### Online Site Intake Form is Now Available

[Visit the eHealth\\_hub page to use the new online intake form.](#)

## New information added to eChart Manitoba

Surgical Pathology Results	Echocardiogram Reports	Sexually Transmitted Infection Medications
<p>Source: Dynacare Brampton</p> <p>Available: September 15, 2023</p> <p><a href="#">Learn more</a></p>	<p>Source: Intellispace Cardiology (ISVC)</p> <p>Available: October 17, 2023</p> <p><a href="#">Learn more</a></p>	<p>Source: Public Health Information Management System (PHIMS)</p> <p>Available: March 2, 2023</p> <p><a href="#">Learn more</a></p>

## Home Clinic - Did You Know?

The [Home Clinic Enrolment Service](#) helps streamline your daily enrolment work through a direct feed from your EMR to the Home Clinic Portal, and by enabling remediation messages to be sent directly to your Certified EMR.

[Home Clinic Client Summary](#) is a summary of specific patient data that is sent from your EMR to eChart. This creates a more complete picture of the patient's health status for eChart users to help patient assessment and management.

Home Clinics Using the  
Enrolment Service

**88%**

Home Clinics Submitting  
Client Summaries to eChart

**46%**

## Tips on Submitting your Monthly Primary Care Data Extract

To complete a successful submission of the Primary Care Data Extract (PCDE), your clinic must submit nine files generated by your EMR. After uploading and submitting the PCDE, you should receive two emails from [pcde@sharedhealthmb.ca](mailto:pcde@sharedhealthmb.ca):

- Email #1 - Confirms Manitoba Health received the submission
- Email #2 – Informs your clinic if the PCDE submission was successful

If all files are not submitted correctly, your clinic will receive an Incomplete Extract email. Resubmit your PCDE, ensuring all nine files are in the Home Clinic Portal before completing the upload. If you are not receiving PCDE notification emails after submission, contact your Home Clinic Liaison to have your contact information added to the email distribution list.

Questions? Contact your Home Clinic Liaison or the Home Clinic team at 204-926-6010, toll-free 1-866-926-6010, or email: [homeclinic@sharedhealthmb.ca](mailto:homeclinic@sharedhealthmb.ca).

## Managing change in health care can be challenging – Support your change initiatives using the Access Improvement Model (AIM)

Are you ready for an exciting journey through Change Management? Get ready to dive into the Access Improvement Model (AIM) program, where you and your team will learn about the model and put your newfound knowledge into action. Your clinic will choose a change idea and experience the thrill of bringing it to life. Get ready to unleash your potential for positive transformation!

In his book “Leading Change”, John Kotter, a distinguished change expert and professor at Harvard Business School, presents the 8-Step Model of Change. This model was formulated based on extensive research conducted on 100 business organizations and has since been adopted in various health-care settings to support change initiatives.



The Access Improvement Model (AIM) program has modified this model to three themes to enhance the learning experience and streamline the integration of Change Management with concepts of Quality Improvement and Team Building.

If you would like to explore AIM in further detail, please visit the [AIM website](#) and or contact the team at [aim@umanitoba.ca](mailto:aim@umanitoba.ca).