SWIM – Access to Care



Empty Appointments

Quick Reference Guide

An Empty Appointment is a reserved time slot that can be filled later with a case. These time slots can be created manually or as part of the removal/cancellation process.

Manually Create Empty Appointment		
	Prior to adding an Empty Appointment, a surgical block must be created	
1. Open the Scheduler	 From the calendar, select a surgical block to open the Scheduler view 	
	 Select Add Empty Appointment from the top of the Scheduler page. 	
	Keset Search Q Search Unbooked Patients 🛃 Manage Personnel (0) Add Empty Appointment 🖓 Help	
2 Fill in details	In Empty Appointment, enter the start time and the duration	
	Click Submit	
3. Confirm Empty	 The Scheduler displays the Empty Appointment in Requested Bookings 	
, ppontinone	Review and repeat if necessary	

Create when removing a case Removing a surgical date/time will create an empty appointment with the same duration and position in the Requested bookings as the case that was removed When removing a patient's surgery date, select Yes to create an • **Empty Appointment** 1. Remove a patient from a surgery date Would you like to reserve this appointment time for a future booking? Click 'No' to remove the surgery date without creating an (mini scheduler) empty appointment. Yes No Cancel • When moving a patient from a submitted block (Requested Bookings) back to the Unbooked Patients column, select Yes from the Create Empty Appointment drop-down 2. Remove a patient by dragging and **Procedure Audit** This patient is currently on a submitted block. To move this patient back to the wailist, you must supply a Reschedule Reason You may also create an empty appointment for this time slot. dropping (scheduler view) ~ Reschedule Reason*

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Submit Cancel

Create Empty Appointment?*

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Book into an empty appointment

The duration of the Empty Appointment is not restricted when selecting a case to book into that appointment.

If the case you book is shorter or longer in duration and the block has been submitted to Care Venue, then applicable time change messages will be sent to Care Venue for affected cases.

1.	Using Scheduler	 Double-click on a patient from the list of Unbooked Patients If there is more than one, select the appropriate empty appointment
		Click Submit
		 The day will refresh with the patient booked into the empty appointment
2.	Using the Mini- Scheduler	 From the List View, open the Mini-Scheduler to see the day view Select Fill Empty Appointment
		Scheduler - Fri, Oct 20, 2023 Grace Hospital OR (0730 - 1530) Image: This Block has NOT been SUBMITTED Time Appointment Status 0730-0930 FILL EMPTY APPOINTMENT 0930-1121 BOOK Back Cancel

Edit or Remove an Empty Appointment		
	 From the Calendar, find the date with an empty appointment in the Requested Bookings column 	
1. Edit/Remove	 1300 - 1430 Image: Empty Appointment (Double click a patient to fill this slot) Click the pencil icon to edit the Empty Appointment Modify the start time and duration Click Submit Click the trash can to remove the Empty Appointment Click OK 	