

Your calming words  
in French made  
me understand  
so much better!

# Make a difference in patients' lives *en français*

**You want to have a positive effect on people – your ability to speak two languages can do that.**

Communicating in French with Francophone patients is so much more than a courtesy. Studies have shown measurable improvements in health and well-being when patients receive health and social services in the language of their choice. It's one more way of providing the best possible health services.

By speaking French, you can help Francophones feel more confident and cared for during uncertain times. You can also increase their understanding of medical information, which can improve the safety and effectiveness of their treatments.

Learn more about the positive difference you can make every day.

*difference* **en français**.ca



Made possible by:



Financial contribution from  
Avec le financement de