Client Registry (CR) Query Service

CR Query Service is an eHealth_hub service that provides the ability to search and download identification and demographic information from Provincial Client Registry into their local EMRs.

Prerequisite requirements

A Manitoba Certified EMR Product that is authorized to offer the CR Query Service is required for this integration. CR Query Service is required for this integration. Refer to the Manitoba EMR Certification Status table on the Shared Health website at [Certification Status - Shared Health - Health Providers](#) to see which EMR vendors have certified to this service.

How does it work

As part of the implementation process, a Digital Solutions Facilitator is assigned to work with the site to enable the interface between the EMR and the Provincial Client Registry database. Once set up, the site will be able to search client demographic information from the database. Having accurate identifiers supports reliable and accurate information sharing and billing.

This service is provisioned at the clinic EMR level and does not require the same provider setup as lab or diagnostic imaging services. Configuration is completed by the EMR vendor and enabled by Digital Shared Services.

Benefits of CR Query Service

- **Reduces average time to register a new client, with the ability to accept Client Registry information to create the local client record**
- **Improves client identification due to robust search capabilities, increasing patient safety**
- **Improves data quality with less manual entry of new or updated client demographic information**
- **Improves cost recovery by alerting EMR users of current insurance status so they can request alternate payment methods where required**