# **SWIM – Access to Care**

# **Cancel and/or Reschedule Surgical Dates**



### Quick Reference Guide

#### Cancel and/or reschedule a surgery date

Cancel & Reschedule	List View	Case Detail View	Calendar View
1. Find patient	<ul> <li>Find the patient on the List View.</li> </ul>	Search and select patient	<ul> <li>From the Calendar, click the date of the current surgery booking</li> <li>Find patient under the Requested Bookings and click the Reschedule icon</li> </ul>
2. Find current surgical date	<ul> <li>From the List View, find the patient's surgery date (column: Current Surg Date)</li> <li>Click the date <u>hyperlink</u></li> <li>In the Surgery Date Change window, select Assign a New Surgery Date</li> </ul>	<ul> <li>On the Case Details screen</li> <li>Click the date <u>hyperlink</u> under Current Surg Date</li> <li>In the Surgery Date Change window, select Assign a New Surgery Date</li> </ul>	
3. Reschedule surgery	<ul> <li>Select a new date on the Booking Calendar</li> <li>On the Scheduler window, indicate if you want to save the original time slot for a different patient</li> <li>Confirm details and click Book</li> </ul>		
4. Reason for rebooking	<ul> <li>If the surgical block, that the patient was previously scheduled on, has been sent to the Care Venue, select the most appropriate reason for rebooking</li> <li>Notification of the rebooking will be sent to the <b>Registration</b>, <b>Care Venue</b>, and <b>PSS</b> modules</li> </ul>		

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#### Quick Reference Guide Cancellations with no new date • Find the patient on the List View. Search and select patient ٠ • From the **Calendar**, click the 1. Find patient date of the current surgery booking From the List View, find the • On the **Case Details** screen • patient's surgery date (column: Find patient under the • Click the date hyperlink under ٠ **Current Surg Date) Requested Bookings Current Surg Date** 2. Find and remove Click the date hyperlink Drag the patient from the • In the Surgery Date Change current surgical date ٠ Requested Bookings back to window, select Remove the In the Surgery Date Change • the Unbooked patient list window, select Remove the **Current Surgery Date Current Surgery Date** If the surgical block, that the patient was previously • scheduled on, has been sent to the Care Venue, This patient is currently on a submitted block. To move this patient back to the wailist, you must supply a Reschedule Reas You may also create an emoty appointment for this time slot. select the most appropriate **Reschedule Reason** Reschedule Reason Select **Yes** if an **Empty Appointment** should be Create Empty Appointm ~ Submit Cancel created for the canceled surgery 3. Complete Procedure Click Submit • Audit Notification of the cancellation will be sent to the Registration, Care Venue, and PSS modules • The number of cancellations will appear on the View List in the red/yellow/green circle (2). To view the previous cancellation dates and reasons, click on the numbered circle

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Find Previous Surgery Dates		
1. Option 1 – Case Details	<ul> <li>Open the Case Details</li> <li>Under Case Details Action select Change History         This will show all dates the patient was scheduled for surgery, regardless of if it was sent to the Care Venue     </li> <li>Case Details Actions          Case Details          Case Detail</li></ul>	
2. Option 2 – List View	<ul> <li>Open View List</li> <li>Under the Cancellations column, if a number is displayed inside the green/yellow/red circles, the patient has had a surgical date rescheduled/removed</li> <li>Cancellations Nt. Name</li> <li>Click on the numbered circle to view the cancellations</li> <li>Cancellations will only display if sent to the Care Venue</li> </ul>	