

## For Health Care Providers - Frequently Asked Questions

### B. Braun Infusomat® Space® Large Volume Pumps Remediation

**The following information is intended to support conversations with front-line staff about the remediation associated with these IV pumps.**

The B. Braun Infusomat® Space® Large Volume Pump recall related to a faulty sensor, comes at a challenging time as many sites across the province have been actively transitioning to the new pumps. Please be patient as we work through the remediation process of replacing the faulty sensor and/or the affected pumps.

For up-to-date information about the pump remediation, please visit <https://healthproviders.sharedhealthmb.ca/bbraun-pumps/>

Additional questions, not answered here, should be directed to your site-specific Senior Nursing Executive (e.g. CNO).

#### **Are all the pumps affected by the recall involving a faulty sensor?**

- No, only specific pumps identified by serial numbers are affected.

#### **Are the pumps still safe to use?**

- Yes, the pumps are safe to use.
- Some sensors are not functioning as they were intended and are overly sensitive. The occlusion alarm will sound indicating an occlusion when in fact, none exists.

#### **Do I still need to respond to alarms if they go off?**

- Yes, it is important that staff continue to respond to pump alarms and troubleshoot as needed.
- *Staff should not disregard the alarm and assume it is a faulty pump.*

#### **How do I troubleshoot to determine why an alarm is ringing?**

- Please refer to the following resources:
  - [Tips to prevent air-in-line](#)
  - [B. Braun tips sheet: air-in-line](#)
  - [Managing air-in-line video](#)
  - [B. Braun tips for nurses, including information on downstream occlusion](#)

#### **What does this mean for my site?**

- All sites with affected pumps will have the faulty sensor and/or the affected pumps replaced in the coming weeks and months.
- Clinical Engineering/BioMed is working on formulating a remediation plan. You will receive communication from your site Senior Nursing Executive/CNO in the coming days.

#### **What should I do if I notice that a pump alarm has started to continuously ring?**

- The pumps are safe to use and you should continue to respond to alarms and troubleshoot as needed.
- *Staff should not disregard the alarm and assume it is a faulty pump.*
- **If the alarm persists**, complete the following steps:



- Swap out pump with another from your site's/program's supply;
- Send alarming pump to your site Biomed/Clinical Engineering Department; and
- Submit Occurrence Report (e.g. RL6) following your site's patient safety occurrence reporting procedure.