

Frequently Asked Questions

Expanded Pharmacare Eligibility for Advanced Glucose Monitors (AGM)

Manitoba Pharmacare has extended coverage for Advanced Glucose Monitors (AGMs) to all adults with Type 1 or Type 2 Diabetes who meet the [established clinical criteria](#).

To support this expanded access in the most seamless way possible, the requirement for pre-approval (use of the Exception Drug Status [EDS] request form) has been removed.

Clinics and health-care providers can expect to receive questions from patients and their family members about the updated access and eligibility for these programs.

When does the eligibility expansion of the program take effect?

- This expanded adult coverage takes effect March 14, 2023 and will be reimbursed retroactive to this date for eligible expenses.
- AGM coverage for eligible clients 17 years of age and younger will continue to be provided through Pharmacare.

Additional questions, not able to be answered by your clinic/office, should be directed to the Manitoba Pharmacare Program at <https://www.gov.mb.ca/health/pharmacare/>

Who is eligible to receive an Advanced Glucose Monitor (AGM)?

- Individuals with Type 1 or Type 2 diabetes requiring the use of insulin and who meet eligibility criteria available in the [Manitoba Health Drug Benefits & Interchangeability Formulary Bulletin 125](#) are eligible for an advanced glucose monitor through the Pharmacare Program.

What type of AGM is included?

- Both Continuous Glucose Monitors (CGM) and Flash Glucose Monitors (FGM) are covered for all eligible Manitobans.

Is this subject to a Pharmacare deductible?

- Yes. Advanced glucose monitors (CGM/FGM) are subject to Pharmacare deductibles, depending on your patient's income.
- Pharmacare will provide your patient with a letter indicating their deductible amount once their AGM application has been processed.
- Patients can also calculate their deductible using the [Pharmacare Deductible Estimator](#).

Is there a deductible for AGM sensors?

- Yes. AGM sensors are subject to deductibles along with other consumable diabetes supplies (like blood glucose test strips).

What is the process for a patient obtaining an AGM device?

- A prescription is not required for obtaining an AGM. Application for coverage under Exception Drug Status (EDS) is also no longer required. However, to be eligible for AGM coverage under Pharmacare, clients must meet eligibility criteria as established via [Bulletin #125 | Manitoba Drug Benefits and Interchangeability Formulary Amendments \(gov.mb.ca\)](#) – specifically: For patients with type 1 or type 2 diabetes currently on both basal and bolus insulin or using an insulin pump.

- For clients purchasing AGM at a community pharmacy – as noted in the [Claims Submission Procedure - Advanced Glucose Monitors \(gov.mb.ca\)](#): “the pharmacist must verify against the DPIN history that the client meets the above eligibility criteria before submitting a claim to DPIN”. Any services, specified drugs or benefits provided by Manitoba and all claims that are adjudicated to, or reimbursed in whole or in part by any Manitoba programs are subject to audit to confirm compliance with the provisions of the Pharmacy Agreement and applicable Manitoba policies, procedures and regulations.
- For clients purchasing AGM directly from a supplier – as noted in the [FAQ: Diabetes Supports for Manitobans Advance Glucose Monitors \(gov.mb.ca\)](#):
 - When adjudicating claims for reimbursement, Manitoba Health assesses each client’s drug utilization history to confirm that the eligibility criteria for AGM coverage is met.
 - If a client submits a claim for AGM and they are not eligible for AGM coverage, their AGM costs will not count toward their Pharmacare deductible and will not be reimbursed.

If a patient purchases an AGM direct from a supplier, how do they submit for reimbursement?

- Patients eligible for AGM coverage and who purchase their AGM direct from a supplier can submit a claim to Pharmacare to have these costs count toward their annual deductible. Once their deductible has been reached, Manitoba Health will reimburse the cost of eligible AGM up to the established quantity limit per benefit year.
- If they submit a claim for AGM and they are not eligible for AGM coverage, their AGM costs will not count toward their Pharmacare deductible and will not be reimbursed.
- When adjudicating claims for reimbursement, Manitoba Health assesses each client’s drug utilization history to confirm that the eligibility criteria for AGM coverage is met.
- Claims for AGM costs must be submitted within six months of date of purchase to be counted toward their annual deductible (or to be reimbursed, if they have reached their deductible). Claims must include the client’s full name, Manitoba Health Registration Number, and original receipts/invoices.
- AGM reimbursement requests must be submitted to:
Manitoba Health Non-Insured Benefits
300 Carlton Street
Winnipeg, Manitoba, R3B 3M9

How often can a patient refill their AGM prescription?

- Eligible Pharmacare clients may have up to a 100-day supply filled for drugs and other items covered on the Manitoba Formulary in any 90-day period, in most situations.

For more information about the AGM expansion, please visit:

<https://www.gov.mb.ca/health/pharmacare/>

Resources

- [BULLETIN # 125 Manitoba Drug Benefits Formulary Amendments](#)
- Information for Pharmacy - [Claims Submission Procedure – Advanced Glucose Monitors \(AGM\)](#)
- [FAQ: Diabetes Supports for Manitobans Advanced Glucose Monitors](#)